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| **Tester: Monica Leone n°2** | | | | |
| **Inspector: Luca Leoni** | | | | |
| **Task** | | **Time** | **Assistance** | **Comments** |
| *T1* | *Register to a Webinar* | 10 | Yes | 1a failed  2a failed  1a success  2a failed  She goes to upcoming webinars, instead of past webinars. She registers to the website.  She seems a little bit confused when dealing with the homepage. She seems discouraged. Correctly, she is in the webinar page, she finds the past webinars.  She does not know if she is correctly registered. |
| *T2* | *Locate the Milan Office* | 1.37 | - | Success!  She reaches the correct page. She doesn’t look on the map, she reads and uses her knowledge about the cap.  The, she uses correctly the map. |
| *T3* | *Retrieve information about a game* | 3.08 | - | Quite Good. Found partial information.  She looks on About.  She goes to Game and Gamification, but due to the overload information, she can’t see the correct article.  She uses the search function and she finds several articles related to that topic. She is redirected to Game and Gamification. She rolls back the operation.  She thinks that the breadcrumb is a filter.  She finds an article with the asked link to the website. |
| *T4* | *Retrieve information about a collaboration* | 2.43 | - | Success!  She looks on Industries and then to Join.  She is in Career (as wanted).  She reaches the Opportunities but she wanders in the page. After some seconds, she finds the correct section. |
| *T5* | *Event discovery* | 0.49 | - | Success!  She goes to the correct page, even if the header is not clear for her.  She completes the task. |
| *T6* | *Financial Report* | 3.34 | Yes (but for a language matter). | Not at first shot.  Due to the overload information on the header, she can’t find immediately the correct section.  She goes to Industries, financial services. She rethinks and goes to About, Loyalty shares.  She tries again, using the search function, but she does not find what she is looking for.  She goes to About and in that page she finds the share and the contact information of the analyst. |